

CalHR Test Item/KSAPC Linkage Sheet

Custodian

Exam Section #1

Custodian Knowledge			
	CalHR Multi-Departmental Job Analysis KSAPC statement		Department Job Analysis KSAPC Statement
1.	Knowledge of methods and equipment for vacuuming carpets, elevators, office furniture, vents, or upholstery to remove dust, debris and/or liquid.	1.	
2.	Knowledge of methods, equipment, and cleaning solutions for mopping and scrubbing floors to remove stains, dirt, or maintain floor surfaces.	2.	
3.	Knowledge of methods, equipment, and cleaning solutions for washing windows, mirrors, glass partitions, glass doors, and glass walls to remove smudges, fingerprints, dirt, and debris.	3.	
4.	Knowledge of methods, equipment, and cleaning solutions for shampooing carpets to remove stains, dirt, or maintain floor surfaces.	4.	
5.	Knowledge of methods, equipment, and cleaning solutions for removing spots or stains from carpets or upholstery to restore appearance.	5.	
6.	Knowledge of methods, equipment, and cleaning solutions for dry cleaning carpets to maintain floor surfaces.	6.	
7.	Knowledge of methods, equipment, and chemicals for polishing floors to maintain floor surfaces.	7.	
8.	Knowledge of methods, equipment, and cleaning solutions for polishing steel and metal britework to remove smudges and fingerprints and to enhance appearance.	8.	

Custodian Knowledge			
	CalHR Multi-Departmental Job Analysis KSAPC statement		Department Job Analysis KSAPC Statement
9.	Knowledge of methods, equipment, and chemicals for stripping wax/floor finishers from floors to prepare floor for a new finish.	9.	
10.	Knowledge of methods, equipment, and chemicals for applying wax/floor finishers, sealers, or finishes to maintain floor surfaces.	10.	
11.	Knowledge of methods, equipment, and cleaning solutions for cleaning and disinfecting restroom materials, furniture and fixtures (e.g., toilets, urinals, showers, sinks, partitions, countertops) to sanitize and maintain appearance.	11.	
12.	General knowledge of workplace safety practices, policies, and procedures (e.g., equipment safety, hazard communication, personal protective equipment use) to ensure performance of safe work practices.	12.	

Exam Section #2

Following Written Instructions			
	CalHR Multi-Departmental Job Analysis KSAPC statement		Department Job Analysis KSAPC Statement
1.	Ability to read and understand information in English (such as labels, chemical preparation directions, chemical safety precautions, check-lists, equipment operation instructions, equipment maintenance instructions, notes, memos, policies, procedures, etc.).	1.	
2.	Ability to identify information, materials, and equipment needed to complete an assignment.	2.	

Exam Section #3

Reading and Understanding Material Safety Data Sheets (MSDS)			
	CalHR Multi-Departmental Job Analysis KSAPC statement		Department Job Analysis KSAPC Statement
1.	Ability to read and understand information in English (such as labels, chemical preparation directions, chemical safety precautions, check-lists, equipment operation instructions, equipment maintenance instructions, notes, memos, policies, procedures, etc.).	1.	
2.	Ability to read and understand Material Safety Data Sheets (MSDS) to ascertain information about chemicals encountered on the job.	2.	